MFSA

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Financial Services Register

APRIL 20, 2021

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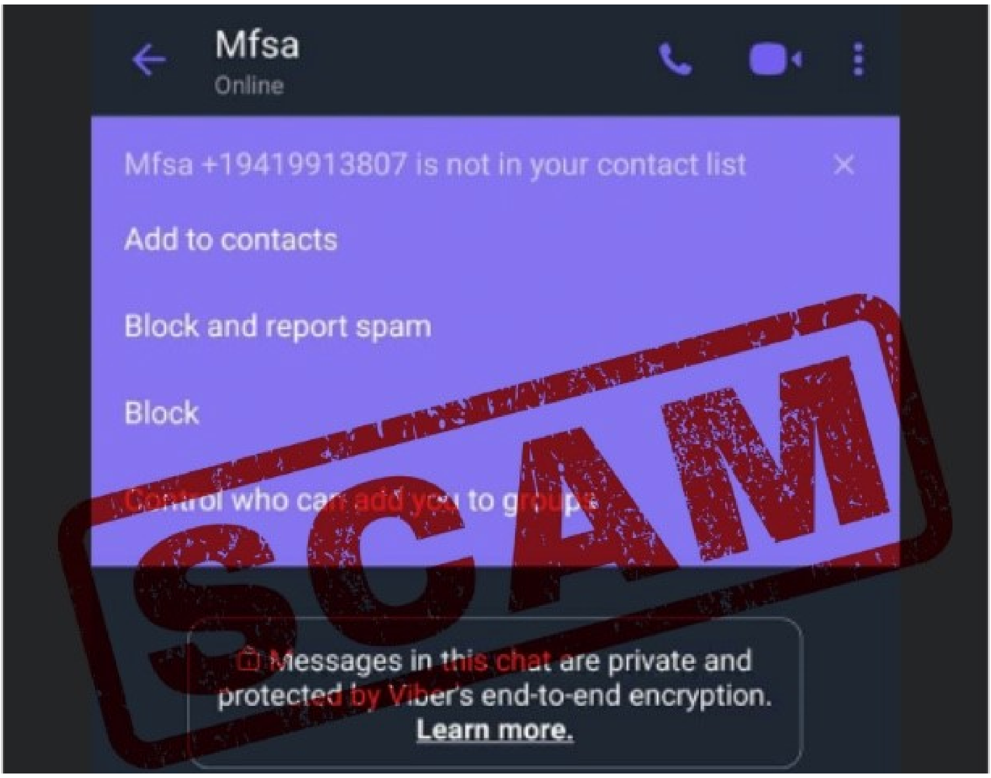
The Malta Financial Services Authority ("MFSA" or "the Authority") has become aware that a number of individuals have received unsolicited calls *via* social media mobile applications. The caller profile of these calls or missed calls appear to be received from 'MFSA'. The calls may appear to be received from a foreign number or may not appear at all.



The MFSA would like to remind consumers of financial services not to enter into any financial services transaction unless they have ascertained that the entity with whom the transaction is being made is authorised to provide such services by the MFSA or another reputable financial services regulator. Investors should also be extra cautious when being approached with offers of financial services via unconventional channels such as telephone calls or social media.

For more information on scams please refer to the Scam Detection Guidelines issued by the MFSA at https://www.mfsa.mt/consumers/scams-warnings/typical-scams/. If you are a victim of a scam or any other type of financial scam or think you might be dealing with an unauthorised entity, first of all stop all transactions with the company and contact the Authority at https://www.mfsa.mt/about-us/contact/ as soon as a suspicion arises.

Verżjoni bil-Malti

L-Awtorità għas-Servizzi Finanzjarji ta' Malta ("MFSA" jew "l-Awtorità") ġiet infurmata li numru ta' individwi rċevew telefonati mhux mitluba permezz ta' applikazzjonijiet mobbli tal-midja soċjali. Skont il-profil ta' min qed jagħmel dawn it-telefonati jidher li kienu telefonati gejjin mill- 'MFSA'. It-telefonati jistgħu jidhru li ġejjin kemm minn numru barrani jew minn numru li ma jidhirx.

Jidher li min qed jagħmel dawn it-telefonati jista' jkun qed jitolb lill-konsumaturi biex jipprovdu d-dettalji bankarji tagħhom jew inkella jinfurmahom li l-kont bankarju tagħhom ser jiġi imblukkat. L-MFSA tixtieq tinforma lill-pubbliku, f'Malta u barra minn Malta, li dawn it-telefonati **MHUMIEX** joriġinaw mill-Awtorità u x'aktarx jirrelataw ma' skema ta' natura dubjuża b'riskju għoli ta' telf ta' flus. Permezz ta' din it-twissija, l-MFSA tavża lill-pubbliku ġenerali biex qatt ma jipprovdi informazzjoni sensittiva u kunfidenzjali fuq il-midja soċjali jew permezz ta' email jew mezzi oħra lil individwi mhux magħrufa.

Ta' min jinnota li l-Awtorità tikkomunika mal-pubbliku permezz ta' mezzi uffiċjali biss. Bl-istess mod, banek jew istituzzjonijiet oħra governattivi ma jikkuntattjawx lill-konsumaturi b'mezzi bħal dawn.

L-MFSA tixtieq tfakkar lill-konsumaturi tas-servizzi finanzjarji biex ma jidħlux fi kwalunkwe transazzjoni ta' servizzi finanzjarji qabel ma jkunu aċċertaw li l-entità li magħha qed issir it-

permezz tal-midja soċjali.

Għal aktar informazzjoni dwar ingann u skemi ta' dan it-tip jekk jogħġbok irreferi għal-Linji Gwida maħruġa mill-MFSA fuq https://www.mfsa.mt/consumers/scams-warnings/typical-scams/. Jekk int vittma ta' qerq jew xi tip ieħor ta' ingann finanzjarju, jew taħseb li tista' tkun qed tittratta ma' entità mhux awtorizzata, waqqaf kull transazzjoni ma' din l-entità u ikkuntattja lill-Awtorità fuq https://www.mfsa.mt/about-us/contact/ hekk kif ikun hemm suspett.

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Warnings

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